

St Andrew's Important Telephone Numbers  
for safeguarding children and adults at risk

Police (all non-emergency enquiries)	101
Hackney Children's Social Care (Local Council Children's Services/Social Care) Non-emergencies:	<ul style="list-style-type: none"> <li>• Phone First Response Team on 020 8356 5500 (managers are on 5116/5850/2806)</li> <li>• Email a referral to <a href="mailto:cscreferrals@hackney.gov.uk">cscreferrals@hackney.gov.uk</a></li> <li>• Fax 020 8356 5516</li> <li>• Visit Hackney Service Centre, 1 Hillman Street, E8 1DY</li> </ul>
Hackney Children's Social Care Emergencies/Out of hours:	<p>Out of hours service (operational every night from 5pm – 9am and 24 hours over weekends and all Public Holidays):</p> <ul style="list-style-type: none"> <li>• 020 8356 2710</li> <li>• If there are problems with the Hackney Council telephone system, call 07508 697 883 instead</li> </ul>
Local Authority Designated Officer (LADO)	0208 356 4569
Hackney Adult Social Care	<p>Non-emergencies: 0208 356 5782 Emergencies: Referrals to Adults' Emergency Duty Team who respond to adult mental health or care issues should be made on 020 8356 2579 or, if there are telephone system issues, 07984 699 009</p>
Homerton Hospital Local General Hospital	0208 510 5555
Childline	0800 1111
Family Lives previously Parentline	0808 800 222
NSPCC	Helpline for adults concerned about a child: 0808 800 5000
Thirtyone:eight previously Churches Child Protection and Advisory Service	0303 003 1111
Action on Elder Abuse	080 8808 8141
Domestic Violence Helplines: For females: For males:	National Domestic Violence Freephone Helpline 0808 2000 247 run in partnership between Women's Aid Refuge Man Kind 01823 334244
Stop It Now! (Lucy Faithfull Foundation)	0808 1000 900 Helpline for anyone with concerns about child sexual abuse
Diocese of London Safeguarding Adviser	020 7932 1224
St Andrew's Parish Safeguarding Officer	0208 802 7131 07983241092